

Limited Lifetime Warranty Statement

Oxynova warrants that the manufactured products will be free from defects in materials and workmanship. The lifetime limited warranty term begins at the date of production as described in the following text. Please note that shipping and regular maintenance costs are not covered by the warranty and are to the owner's expense. Oxynova will repair or replace the product at its discretion.

THIS LIMITED WARRANTY IS ISSUED TO THE NAMED PERSON(S) AND COMPANY AS PROVIDED BY THE MANDATORY END USER REGISTRATION AND IS TRANSFERABLE BETWEEN USERS PENDING REGISTRATION OF PRODUCT(S) WITH AN OXYNOVA AUTHORIZED DEALER OR ON OXYNOVA'S WEBSITE. CALIBRATION, INSPECTION AND UPDATE SERVICING MUST BE PERFORMED ANNUALLY OR THIS WARRANTY BECOMES VOID.

This limited warranty covers:

1. Defects in materials and craftsmanship on the bladder, and its components;
2. Defects in materials and craftsmanship on the cover and its components;
3. Defects in materials and craftsmanship on the stainless tubular frame;
4. Defects in materials and craftsmanship on the mattress cover and foam;
5. Defects in materials and craftsmanship on the compressor and its components;
6. Defects in materials and craftsmanship on the pass through fittings.

This limited warranty does not cover:

1. Normal wear and tear of the system;
2. Consumable parts such as air filters;
3. Any items that are in one or more of the following categories: damage due to shipping; accessories or parts added to an Oxynova system after the system is shipped from Oxynova or an authorized dealer, agent and/or representative;
4. Products purchased through unauthorized Oxynova dealers, agents and/or representatives;
5. External accessories or components or parts that are not branded or included in Oxynova's standard price list/catalog;

This limited warranty will be void if:

1. Cosmetic damage, including but not limited to scratches and tears, unless failure has occurred due to a defect in materials or workmanship;
2. Damage caused by accident, abuse, misuse, fire, liquid contact, earthquake or other external cause;
3. Damage caused by service, including upgrades, performed by anyone who is not a representative of Oxynova or an Oxynova Authorized Service Provider;
4. An Oxynova Product that has been modified to alter functionality or capability without the written permission of Oxynova;
5. Any Oxynova product where the serial number has been removed or defaced; or if Oxynova receives information from relevant public authorities that the product has been stolen or if you cannot prove in any way that you are the authorized user of the product (e.g. by presenting proof of purchase);
6. Damages due to the chamber placed too close from a source of heat;
7. Cleaning with harsh chemicals, for example, acetone or paint thinner;
8. A device increasing the oxygen level in the chamber is used;
9. The compressor have been replaced by a non approved model;
10. If any trace of tampering with the Pressure Regulating Valve is found;